

Category 1 - Microcomputers and Associated Peripherals with Services				
Illustration of Percentage Applications: If the MSRP for a unit is \$1,000.00 and the applicable percentage is 80.00%, the net price is \$800.00 (\$1,000.00 x .80)				
Contractor: Ismart, LLC				
Manufacturer: Acer America	DESKTOP	LAPTOP	SERVER	PERIPHERAL
State % of MSRP	90.00%	90.00%	90.00%	90.00%
Installation Service per Desktop	5.00%	5.00%	10.00%	5.00%
Stand Alone Upgrade to 24x7, 1 year Manufacturer Warranty per Unit	2.00%	2.00%	2.00%	2.00%
Stand Alone Post Warranty Maintenance (PWM), Normal State Hours per Unit				
1st Year PWM	7.00%	7.00%	7.00%	7.00%
2nd Year PWM	5.00%	5.00%	5.00%	5.00%
3rd Year PWM	5.00%	5.00%	5.00%	5.00%
Stand Alone Post Warranty Maintenance (PWM), 24 x 7 per Unit				
1st Year PWM	9.00%	9.00%	9.00%	9.00%
2nd Year PWM	7.00%	7.00%	7.00%	7.00%
3rd Year PWM	7.00%	7.00%	7.00%	7.00%
Education % of MSRP	89.99%	89.99%	89.99%	89.99%
Installation Service per Desktop	4.99%	4.99%	4.99%	4.99%
Stand Alone Upgrade to 24x7, 1 year Manufacturer Warranty per Unit	1.99%	1.99%	1.99%	1.99%
Stand Alone Post Warranty Maintenance (PWM), Normal State Hours per Unit				
1st Year PWM	6.99%	6.99%	6.99%	6.99%
2nd Year PWM	4.99%	4.99%	4.99%	4.99%
3rd Year PWM	4.99%	4.99%	4.99%	4.99%
Stand Alone Post Warranty Maintenance (PWM), 24 x 7 per Unit				
1st Year PWM	8.99%	8.99%	8.99%	8.99%
2nd Year PWM	6.99%	6.99%	6.99%	6.99%
3rd Year PWM	6.99%	6.99%	6.99%	6.99%